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SKILLS

HCI METHODS

User-centered Design Information Architecture Rapid Design Prototyping Heuristic Evaluation Competitive Analysis Survey Design Usability Testing

DESIGN & TOOLS

Adobe Suite: Photoshop, Illustrator, XD & InDesign Sketch InVision Principle Unity InDesign

PROGRAMMING

HTML CSS JavaScript Python C#

LEADERSHIP

Peer Coach: UM Career Development Office

Officer, Student Organization for Computer-Human Interaction

Chapter Designer, World Information Architecture Day

Design Director, Engineering Council at University Of Illinois

EDUCATION

University of Michigan - Apr. 2019

Ann Arbor, Michigan

• GPA: 3.90

• M.S. in Human-Computer Interaction

University of Illinois - May 2017

Urbana-Champaign, Illinois

■ GPA: 3.20

B.S. in Psychology

AWARDS

On The Spot Award - State Farm Jul. 2018

Dean's List at University of Illinois May 2017

Engineering Council Award Jan. 2017

US Foreign Language Area Study Aug. 2016

WORK EXPERIENCE

UX Design Intern - State Farm

Atlanta, Georgia - May. 2018 - Jul. 2018

- Introduced an iteration process using collaboration tools that improved designer to developer handoff by 70%
- Designed and facilitated workshops to instruct product teams on how to optimize their workflow using InVision in order for quicker handoff
- Created a new acquisition flow using InVision and Sketch for a new product in order to enhance the customer experience

Business Analyst Intern - Aon Service

Chicago, Illinois - Jun. 2016 - Aug. 2016

- Developed a standard process for User Acceptance Testing by interviewing and researching on past methods in order to increase efficiency
- Designed a dashboard for a new initiative to productivity for interns
- Using Photoshop, described specific design differences between Automotive ID cards for improvement

PROJECTS

UX Designer - Plate Forward

Chicago, Illinois

Google Sprint collaboration with a non-profit to launch a new product

- For volunteer week, my team and I, researched, designed, tested and launched a prototype of a new product for a non-profit in Chicago
- Went from sketches to wireframes to a functional prototype using a content management system in less than 3 days
- Ran user interviews and user tests with 6 customers with sketches and a high-fidelity prototype

UX Designer - Quick Up

Ann Arbor, Michigan

A mobile application that connects students to play sports together

- Used paper prototyping to iron out a basic flow before upgrading to a highfidelity design and prototype
- Researched physical activity with college students to come up with a technical solution to promote exercise.
- Employed participatory design to keep my users at the forefront of the design decisions